



## STANDARDS

### EXTERIOR CURB APPEAL & SAFETY

- ✓ Signage, Street Number or Name prominently displayed
- ✓ Grounds well maintained and hazard free
- ✓ Welcoming Curb Appeal. Grounds neat and tidy.
- ✓ Security & Safety lighting in stairways, parking and entrance.
- ✓ Obvious or direction to Guest Parking
- ✓ No trash barrels visible.
- ✓ No chipped or peeling paint.
- ✓ Snow shovelled from walks & porches.
- ✓ Entry Doors well maintained.

### FACILITIES

- ✓ Buildings well maintained and safe.

### BEDROOM "Everything clean and in good repair"

- ✓ Reading lamp(s) and overhead room lighting.
- ✓ Night table(s) next to bed.
- ✓ Firm mattress in good condition with pad & cover
- ✓ Upper & lower sheet, 2 pillows, slipcover & cases, clean blanket/duvet/bedspread/quilt and access to extra blankets and pillows.
- ✓ Full length mirror.
- ✓ No personal items in the bedroom.
- ✓ Space for hanging clothes, plus general storage with at least 6 hangers per person.
- ✓ Adequate Heating and ventilation.
- ✓ Lock & Screens on all opening windows, privacy blinds or curtains.
- ✓ Privacy lock on door.
- ✓ Wastebasket, Kleenex, alarm clock.
- ✓ Suitcase rack, drying rack if bathroom shared & hooks for robes.
- ✓ Two emergency exits from each guest room (i.e. Door & adequate window)

### BATHROOM (clean and in good working order)

- ✓ Curtain or door on shower.
- ✓ Separate bath mats & rugs if tub is shared.
- ✓ No personal items stored
- ✓ Blinds or curtains on window.
- ✓ Privacy lock on door.
- ✓ Well lit mirror at sink with electrical outlet for shaving & makeup.
- ✓ Individual soap or liquid soap.
- ✓ Drinking glass for each guest.
- ✓ Plenty of hot water.
- ✓ Bath & hand towel, facecloth & towel rack per guest
- ✓ Ample hooks for robes.
- ✓ Robes recommended for shared bathrooms.
- ✓ Shelf space for toilet articles.
- ✓ Extra roll of toilet paper visible.
- ✓ Ventilation, air freshener, cleaning supplies and toilet plunger.
- ✓ Wastebasket

#### BREAKFAST & COMMON AREAS

- ✓ Maintain high cleanliness and sanitary standards in food preparation and serving areas.
- ✓ Comfortable and well maintained seating.
- ✓ General good lighting.
- ✓ Tableware and linens clean and in good repair.
- ✓ Appliances clean and in proper working condition.
- ✓ Common area sufficient to accommodate all guests at the same time.
- ✓ Full includes; breakfast options served or provided by the host and to include a full range of breakfast foods; ie: bread, jam, fruit, ham, bacon, eggs, juice, coffee/tea or combination of.
- ✓ Continental includes: breakfast foods served or provided 'ready to eat' by the host to include a minimum of six items daily, including; fruit juice, bread, muffins/bagels, hot beverage, cereal/milk, fruit. For wilderness operators canned or frozen 'ready to eat' is an option.
- ✓ Food Safe and First Aid courses recommended.

#### BASIC DAILY HOUSEKEEPING PRACTICES

##### BATHROOM

- ✓ FLOOR SCRUBBED
- ✓ CLEAN BATH MAT & NON-SKID RUG
- ✓ WALLS & CEILING CLEANED
- ✓ CLEAN SHOWER CURTAIN
- ✓ TUB/SHOWER SCRUBBED
- ✓ TOILET CLEANED & DISINFECTED
- ✓ SINK SCRUBBED
- ✓ MIRRORS CLEANED
- ✓ WINDOWS WASHED
- ✓ LIGHT FIXTURES WIPED
- ✓ SINK CABINET WIPED & POLISHED
- ✓ WASTE BASKET EMPTIED & CLEANED
- ✓ TRIM & MOULDINGS CLEAN
- ✓ GROUT BETWEEN TILES FREE OF MILDREW

##### BEDROOM

- ✓ FLOORS CLEANED. RUGS VACUUMED & FREE OF STAINS
- ✓ WINDOWS WASHED
- ✓ WALL & CEILING CLEANED
- ✓ FURNITURE DUSTED
- ✓ MIRRORS WIPED
- ✓ ROOM FREE OF ANY AND ALL PERSONAL ITEMS
- ✓ LIGHT FIXTURES WIPED
- ✓ CURTAINS CLEAN & WELL MAINTAINED
- ✓ CLEAN BEDDING
- ✓ PAINT/WALLPAPER CLEAN
- ✓ WASTEBASKET EMPTIED

##### KITCHEN / DINING

- ✓ FLOORS CLEANED, RUG VACUUMED & FREE OF STAINS
- ✓ CABINETS WIPED
- ✓ REFRIGERATOR/STOVE/MICROWAVE CLEANED
- ✓ COUNTERS WIPED & FREE OF CLUTTER
- ✓ NO DIRTY DISHES
- ✓ TRASH/WASTEBASKET EMPTIED
- ✓ NO OUTDATED FOOD (CHECK PACKAGING)
- ✓ TABLE CLEAN
- ✓ CLEAN WINDOWS
- ✓ WALLS & CEILING CLEAN
- ✓ LIGHT FIXTURES WIPED
- ✓ CUTAINS CLEAN
- ✓ PAINT/WALLPAPER CLEAN

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